SWITCHING TO A NEW GOOGLE ACCOUNT ON AN ANDROID PHONE (NEW OR FACTORY RESET)

WHEN SETTING UP THE NEW OR RESET ANDROID PHONE

1. Power on your Android device.
2. Choose your language and connect to Wi-Fi.
3. When prompted to sign into Google, either:
   a. Enter the Google Account email and password you wish to use (your new account), or
   b. Skip this step if you plan to restore data from a different account first.
4. Follow the on-screen steps for device protection (PIN, pattern, or password).

RETRIEVING DATA FROM GOOGLE CLOUD (DIFFERENT ACCOUNT)

OPTION 1: RESTORE DURING SETUP

1. On the Copy apps & data screen, tap Next.
2. Choose A backup from the cloud.
3. Sign in with the Google Account you wish to restore data from (can be different from the new primary Google Account).
4. Select the backup you want and proceed with the restore.
5. Once complete: Go to Settings > Users & accounts > Add account > Google.
6. Sign in with your new Google Account.
7. Set this as your primary for Gmail, Contacts, and Play Store.

OPTION 2: RESTORE AFTER SETUP

1. Sign in with the old Google Account in Settings > Users & accounts > Add account > Google.
2. Enable sync for contacts, calendar, and photos.
3. Manually move files via Google Drive, Photos, or File Transfer.
4. Once done, remove the old Google Account if no longer needed.

RETRIEVING DATA FROM A COMPUTER BACKUP

1. Connect your Android phone to your computer via USB.
2. Choose File Transfer (MTP) mode on your device.
3. Copy photos, music, documents, and other files from your computer backup to the appropriate folders on your new phone.
4. Install apps manually through the Google Play Store using your new Google Account.