SWITCHING TO A NEW APPLE ID ACCOUNT ON AN IPHONE (NEW OR FACTORY RESET)

WHEN SETTING UP THE NEW OR RESET IPHONE

1. Turn on your iPhone and follow the on-screen setup steps.
2. When prompted to connect to Wi-Fi, do so to allow account login and backup restoration.
3. On the Apps & Data screen:
    a. If you want to restore from a different Apple ID's iCloud backup, select Restore from iCloud Backup and sign in with that Apple ID.
    b. Otherwise, select Set Up as New iPhone or Restore from Mac/PC as applicable.
4. Sign in with your new Apple ID when prompted.
5. If you restored a backup from another Apple ID earlier, you'll now be signed into a new account for app downloads and iCloud going forward.

RETRIEVING DATA FROM ICLOUD (DIFFERENT ACCOUNT)

IMPORTANT: YOU CANNOT RESTORE AN ICLOUD BACKUP WITHOUT THE ORIGINAL APPLE ID CREDENTIALS. HOWEVER, PHOTOS, CONTACTS, NOTES, ETC., CAN SOMETIMES BE MANUALLY SHARED OR TRANSFERRED IF ACCESSIBLE.

1. Sign into the old Apple ID temporarily to retrieve content if permitted.
2. Use AirDrop, email, or iCloud.com to transfer files to your new account.
3. Sign out of the old Apple ID in Settings > [your name] > Sign Out.

RETRIEVING DATA FROM A COMPUTER BACKUP

1. Connect your iPhone to the computer where the backup was made.
2. Open Finder (Mac) or iTunes (PC).
3. Select your device.
4. Choose Restore Backup and select the latest backup, even if it's from a different Apple ID.
5. Once complete, sign out of the old Apple ID in Settings and sign in with your new Apple ID.

NOTE: APPS PURCHASED WITH THE OLD APPLE ID MAY ASK FOR ITS PASSWORD IN ORDER TO UPDATE, OR BEFORE UPDATING.